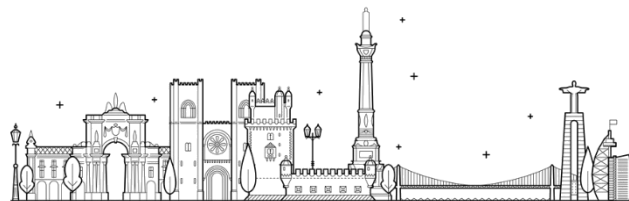


# AIMS USER CONFERENCE 2023 AGENDA

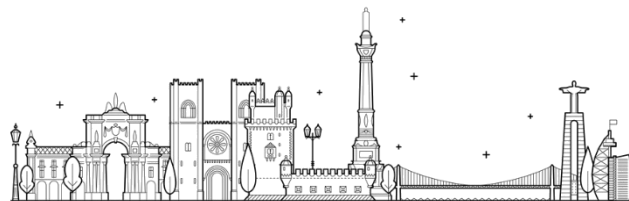
Tuesday Sep 05 / 19:30 – 21:00  
 Welcome Drink at Leonidas I-III / MYRIAD by SANA Hotel

Wednesday Sep 06 - Day 1 (All Conference Participants)	Time
<b>Registration</b>	08:15 – 09:00
Welcome from AIMS Executive Management Announcements and Agenda Overview Airline Introductions Recent AIMS developments and AIMS Roadmap AIMS NEXTGEN – What was released last June and remaining functionality Schedule. KPI Analytics <b>Q&amp;A session</b>	09:00 – 11:15
<b>Networking Coffee Break</b>	11:15 – 11:45
Quality Control – A recent slightly ‘bumpy’ short period and remedial steps taken. <b>Q&amp;A session</b>	11:45 - 13:00
<b>Networking Luncheon   AIMS 2023 Group Photograph</b>	13:00 - 14:30
AIMS Release cycle – Retain bi-annual or switch to annual? Rewrite of the AIMS User Guide to help newcomers learn AIMS. Progress with Artificial Intelligence (AI) and Machine Learning (ML) <b>Q&amp;A session</b>	14:30 – 15:30
<b>Networking Coffee Break</b>	15:30 – 16:00
eCrew mobile vs eCrew web Best Effort to Automate Airline Award - Nominees Candidate cities for the next AIMS User Conference	16:00 – 17:00
<b>Networking Dinner   Evening Entertainment</b>	18:30 – 23:30



# AIMS USER CONFERENCE 2023

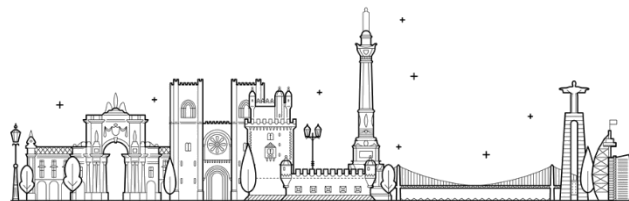
<b>Thursday Sep 07 - Day 2</b> <b>AIMS User Group Workshop   Track 1 – Crewing, Ops and Network Planning</b>	<b>Time</b>
<p><b>Crewing-related topics</b></p> <p>eCrew latest enhancements and plans for additional features.</p> <p>Preferential Bidding (PBS) using the Points system rather than Seniority or Rotating Seniority.</p> <p>A new upcoming method of managing Crew Irregularities, especially for large carriers.</p> <p>Introduction to the new and completely re-designed Vacation Management System.</p> <p>Introduction to the new and completely re-designed Crew Training Forms Management.</p> <p><b>Q&amp;A session</b></p>	<p>09:30 – 11:00</p>
<p><b>Networking Coffee Break</b></p>	<p>11:00 – 11:30</p>
<p>Crew HOTAC &amp; Travel with bookings managed by a third-party company.</p> <p>A preview of the upcoming Crew Schedule Inquires/updates in NEXTGEN.</p> <p><b>Ops and Network Planning-related topics</b></p> <p>Managing Aircraft Schedule Irregularities</p> <p>Overview of the Aircraft Tail Optimizer</p> <p>IATA AIDX messaging standard – Overview and feedback as to whether it should be supported by AIMS.</p> <p><b>Q&amp;A session</b></p>	<p>11:30 - 13:00</p>
<p><b>Networking Luncheon</b></p>	<p>13:00 - 14:30</p>
<p>ADS-B equipped aircraft – Overview and feedback as to whether more accurate ETA are necessary.</p> <p>Operated flight info to reach AIMS through EFB or through Journey logs? – Brainstorming</p> <p>New IATA Delay codes – to be ready by April 2024 when they go into effect.</p> <p>The recipient List of MVT and ASM messages now includes carriers and charterers.</p> <p>Ability to include and report your own additional information about a flight.</p> <p>eOps -informing Users about flight changes through the new Notification feature</p> <p><b>Q&amp;A session</b></p>	<p>14:30 – 15:30</p>
<p><b>Networking Coffee Break</b> (all reconvene in main conference room afterwards)</p>	<p>15:30 – 16:00</p>





# AIMS USER CONFERENCE 2023

Thursday Sep 07 - Day 2 AIMS User Group Workshop   Track 2 - IT	Time
Configuring properly your Application Servers On-Premise vs AIMS Hosting (AWS) – current trend. AWS – The benefits of the Dual Availability Zone feature <b>Q&amp;A session</b>	09:30 – 11:00
<b>Networking Coffee Break</b>	11:00 – 11:30
AWS – Disaster Recovery (DR). Where it is located and why, incl. RTO's and RPO's AWS – The benefits of replicating a copy of your MS-SQL Database in your local environment. Cyber Security implemented in both the AIMS offices as well as in AWS for SaaS clients, incl. web application penetration tests. <b>Q&amp;A session</b>	11:30 - 13:00
<b>Networking Luncheon</b>	13:00 - 14:30
Single Sign-on using Azure AD or OKTA for eCrew portal & eCrew app. Introducing a robust and secure password reset mechanism for crew. Stress testing in AIMS and results. AIMS Support beyond VPN using MFA such as DUO or other tools. <b>Q&amp;A session</b>	14:30 – 15:30
<b>Networking Coffee Break</b> (all reconvene in main conference room afterwards)	15:30 – 16:00





# AIMS USER CONFERENCE 2023

**Thursday Sep 07 - Day 2**  
**(All Conference Participants)**

**Time**

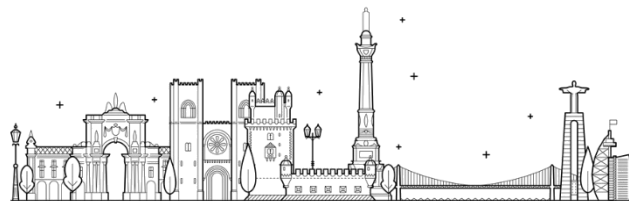
Best Effort to Automate Airline Award

The next AIMS Users Conference – City Selection

A final word from AIMS Senior Management

16:00 – 17:00

**OPEN EVENING**



AIMS User Conference 2023



# AIMS USER CONFERENCE 2023

Friday Sep 08 - Day 3	Time
01:45 hours Private Meetings with various AIMS clients who have booked a private meeting	08:00 – 17:00
<b>Conference Ends</b>	

